

# Privacy Policy

Version Date: February 11, 2026

At The Mt Washington Group, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information you provide to us through our website (<https://themtwashingtongroup.com/>).

## 1. Information Collection:

We may collect personal information such as your name, email address, phone number, and other relevant details when you fill out forms or contact us through our website. We may also collect non-personal information such as your IP address, browser type, and operating system for analytical purposes. By providing your phone number, you agree to receive text messages from The Mt Washington Group. Message and data rates may apply. Message frequency varies.

## 2. Use of Information:

We use the information collected to respond to your inquiries, provide services, and improve our website's functionality. Personal information may be used for communication purposes, including sending updates, newsletters, and promotional materials. Non-personal information may be used for statistical analysis and website improvement.

We may also use your personal information to send you SMS/text messages for service updates, appointment reminders, or promotional offers, provided you have opted in to receive such communications.

## 3. Information Sharing:

We may share your information with trusted third-party service providers who assist us in operating our website and delivering services to you. We do not sell, trade, or rent your personal information to third parties for marketing purposes.

Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

## 4. SMS/Text Messaging Opt-In and Opt-Out:

If you wish to stop receiving text messages from us, you may opt out at any time by replying 'STOP' to any message you receive from us. After you send the SMS message 'STOP' to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time, and we will start sending SMS messages to you again. For help, you can reply 'HELP' to any message.

**5. Data Security:**

We implement appropriate security measures to protect your personal information from unauthorized access, loss, or disclosure. However, please note that no data transmission over the internet or electronic storage method is 100% secure.

**6. External Links:**

Our website may contain links to external websites. We are not responsible for the privacy practices or content of these third-party sites.

**7. Cookies:**

We may use cookies and similar technologies to enhance your browsing experience and gather information about how you use our website.

**8. Changes to Privacy Policy:**

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective upon posting on our website.

If you have any questions or concerns about our Privacy Policy, please contact us through the contact below:

The Mount Washington Group  
Attn: Privacy Officer  
4813 Seton Drive Baltimore, MD 21215  
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